

General Products International

Product Warranty Information Outdoor Lighting

Manufacturer warrants its products to be free from defects of material and workmanship for a period of five (5) years for Apollo & Artemis series luminaire and three (3) years for other outdoor luminaire from date of shipment to the original purchaser. Manufacturer will under warranty obligation, repair or replace defective part/product at their discretion.

Definition of Defect: LED defects including burn out, loose, broken, un-workable PC board etc. technical and material, workmanship of the luminaire can be considered defects under this warranty obligation. Driver defects includes functional problems of IP system, power factor etc. which affect the solid function of the product will be considered as defects under this warranty obligation.

This warranty does not apply to any product or part that has been subject to misuse, negligence, accident, use outside of product design intent, or attempted repair/modification by anyone other than Manufacturer. Manufacturer's sole liability for defects or breach of warranty shall be replacement of the parts involved, and in no event will Manufacturer be liable for special or consequential damages or losses including property damage or other loss as related directly or indirectly to the use of Manufacturer's luminaire. In no event is Manufacturer liable for consequential damages or personal injury caused by installation and transportation or negligence during installation and transportation or adjustment. Manufacturer claims no liability for the cost of installation or any other cost incurred during the use of products manufactured by Manufacturer. No representative is authorized to assume additional liability for Manufacturer.

All returns must be factory authorized and Manufacturer must issue a Return Material authorization (RMA), prior to shipping. Returns will be shipped at buyer's expense.

If Manufacturer finds the product working properly, Buyer may be billed for testing, repackaging, and shipping. If Warranty has expired, Manufacturer will provide a quote to repair prior to making any such repairs. If product was under Warranty and Manufacturer replaces or repairs the defective product, Manufacturer will pay for return shipping to the customer. In no case will Manufacturer be liable for any cost incurred in removing or installing the product, even if the product had failed under a covered Warranty.

Manufacturer reserves the right to make product specification changes to any product at any time, as deemed necessary without prior notice to the customers.

For pricing information on out of warranty repair, contact GPI customer service at 847-458-6357/58. No other warranties are implied and there are no warranties extended beyond those stated herein.

Effective Date: November 20, 2012

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